

MRP Price List

April 15, 2016



EKORNES LEATHERS

All our leather types and colors are deep-dyed. Some colors have been enhanced with a two-tone effect. Color nuances are normal and to be expected. Leather absorbs moisture and breathes. Color changes will occur with time, as a result of use and the effects of sunlight.

ABOUT LEATHER

Leather is a beautiful, vibrant and durable upholstery material. The play of color in the leather and the natural markings make each piece of furniture unique. Ekornes® buys upholstery leather from leading tanneries throughout the world. Our hide selection process, overseen by our own inspectors, utilizes the most stringent international quality control standards.

BATICK

A corrected through-dyed, pigmented and grain embossed upholstery leather, which has had most of its natural marks removed. A protective layer of lacquer allows spills to be easily removed. Easy to clean and attractively priced, Batick is a popular choice for those who want a more resilient leather.

CORI

Cori is a corrected, pigment improved and grain embossed upholstery leather. Cori has a substantial body and a distinct pebbled grain. Most of its natural marks are removed. Cori has a tip-shine which adds depth and character to the surface. Some colours have two-tone/ tone on tone-effect. A protective layer of lacquer simplifies cleaning. Cori is a wise choice if you want leather with excellent utilisation properties, a robust structure and an exclusive look.

PALOMA

An through-dyed upholstery leather with a combination of dyes and pigments in the finish. Paloma has a natural grain pattern and visible natural marks. The light finish improves the leather's physical properties and yields a more uniform color. With its rich, luxurious feel, Paloma is the preferred choice of those who want a soft, authentic look in a leather that breathes well.

NOBLESSE

Noblesse is the most exclusive leather quality offered by Ekornes. It is a full grain semi-aniline, which means that it is dyed all the way through and has only a thin protective topcoat. This allows the leather to keep the natural softness and lustre that characterises a first-class furniture leather. A natural material like Noblesse retains its original grain and structure. Minor color nuances and skin blemishes may also occur. Such individual details could lead to slight variations in different parts of the furniture cover. Although the topcoat provides a measure of protection, Noblesse is the most delicate of the leather qualities that Ekornes uses. It absorbs moisture easily, and is more vulnerable to wear and tear, heat, sunlight, spills and perspiration. Regular maintenance is important to keep its attractive appearance.

EKORNES FABRICS

All our fabrics are supplied from environmentally accredited mills and are completely recyclable. They are all fire retardant and meet all government regulations. Fabrics are available on all Ekornes and Stressless products and meet or exceed 40,000 Martindale cycles and meets all ecological production processes. Color changes will occur with time as a result of use and the effects of sunlight.

VERONA

Classified as a Velvet with a deep pile. It is Spanish Mill and meets 90,000 Martindale cycles.

LUNA

Classified as a Chenille polyester which meets 50,000 Martindale cycles.

OCEAN

Classified as a woven Boucle fabric which meets 40,000 Martindale cycles.

SIENA

Classified as a tightly woven blended fabric which meets 95,000 Martindale cycles.

DINAMICA

Classified as a Microdenier. It is an Italian Mill and meets 90,000 Martindale cycles.

CALIDO

Classified as a Wool Felt. It is an Italian Mill and meets 80,000 Martindale cycles.

CROCUS

This durable and strong fabric from the Czech Republic is 100% polyester. It meets 90,000 Martindale cycles.

IRIS

Classified as a woven Italian Boucle fabric which meets 70,000 Martindale cycles.

KARMA

This durable and strong fabric from the China is 100% polyester. It meets 75,000 Martindale cycles.

SILVA

Classified as a Norwegian Wool fabric. It meets 100,000 Martindale cycles.

UMBRA

Classified as a Belgium velour. It meets 80,000 Martindale cycles.

ULTRASUEDE (NOTE: Only available on products produced in Morganton, NC)

Classified as a Japanese Microfibre. It meets 200,000 Martindale cycles.

LEATHER GUIDE

| BATICK | | PALOMA | | NOBLESSE | |
|--------|-----------|--------|--------------|----------|------------|
| No. | Color | No. | Color | No. | Color |
| 093 04 | Latte | 094 01 | Henna | 096 12 | Grey |
| 093 09 | Mole | 094 03 | Funghi | 096 19 | Black |
| 093 11 | Snow | 094 04 | Khaki | 096 21 | Sand |
| 093 13 | Cream | 094 14 | Vanilla | 096 22 | Dark Brown |
| 093 19 | Black | 094 15 | Light Grey | 096 24 | Brown |
| 093 55 | Burgundy | 094 16 | Metal Grey | 096 34 | Tigereye |
| 093 62 | Cilli Red | 094 18 | Oxford Blue | 096 66 | Amarone |
| 093 79 | Grey | 094 19 | Black | | |
| 093 85 | Brown | 094 20 | Beige | | |
| | | 094 21 | Sand | | |
| | | 094 29 | New Forest | | |
| | | 094 34 | Chocolate | | |
| | | 094 42 | Copper | | |
| | | 094 56 | Clementine | | |
| | | 094 58 | Cherry | | |
| | | 094 61 | Tomato | | |
| | | 094 71 | Sparrow Blue | 01 | Natural |
| | | 094 74 | Indigo | 02 | Teak |
| | | 094 80 | Rock | 03 | Brown |
| | | 094 84 | Taupe | 04 | Oak |
| | | 094 88 | Chestnut | 05 | Black |
| | | 094 91 | Summer Green | 06 | Walnut |
| | | 094 92 | Aqua Green | 11 | Wenge |
| | | 094 94 | Olive | | |

CORI
No. Color

| | |
|--------|---------|
| 091 02 | Vanilla |
| 091 04 | Khaki |
| 091 09 | Mole |
| 091 19 | Black |
| 091 20 | Beige |
| 091 23 | Tan |
| 091 37 | Fog |
| 091 45 | Passion |
| 091 49 | Mustard |
| 091 66 | Amarone |
| 091 70 | Blue |
| 091 85 | Brown |
| 091 90 | Green |
| 091 93 | Petrol |

Wood Samples
No. Color

| | |
|----|---------|
| 01 | Natural |
| 02 | Teak |
| 03 | Brown |
| 04 | Oak |
| 05 | Black |
| 06 | Walnut |
| 11 | Wenge |

PER SQ METER LEATHER

| | | | |
|------------------|------------------|----------------|--------------------|
| BATICK m² 160 | PALOMA m² 195 | CORI m² 220 | NOBLESSE m² 270 |
|------------------|------------------|----------------|--------------------|

NOTE: Cut leather can be purchased by the square meter.

PER SQ METER FABRIC

NOTE: Cut fabric (39" x 55") \$125 per meter.

NOTE: Dinamica fabric \$250 per meter.

FABRIC GUIDE

| KARMA | | CALIDO | | SIENA | |
|--------|-------------|--------|-------------|--------|------------|
| No. | Color | No. | Color | No. | Color |
| 577 11 | Light Grey | 579 11 | Light Grey | 569 05 | Mustard |
| 577 12 | Grey | 579 16 | Dark Grey | 569 12 | Grey |
| 577 13 | Charcoal | 579 51 | Orange | 569 13 | Charcoal |
| 577 51 | Orange | 579 55 | Pomerol | 569 80 | Beige |
| 577 72 | Dark Blue | 579 78 | Aqua | 569 82 | Dark Beige |
| 577 78 | Aqua | 579 81 | Light Beige | 569 86 | Brown |
| 577 81 | Light Beige | 579 86 | Brown | | |
| 577 82 | Dark Beige | 579 87 | Light Brown | | |
| 577 90 | Green | 579 90 | Green | | |
| | | 579 92 | Light Green | | |

CROCUS
No. Color

| | |
|--------|-------------|
| 578 11 | Light Grey |
| 578 13 | Charcoal |
| 578 78 | Aqua |
| 578 86 | Brown |
| 578 87 | Light Brown |
| 578 93 | Petrol |

VERONA
No. Color

| | |
|--------|-----------|
| 576 04 | Khaki |
| 576 09 | Mole |
| 576 16 | Dark Grey |
| 576 40 | Gold |
| 576 51 | Orange |
| 576 55 | Pomerol |
| 576 87 | Camel |

OCEAN
No. Color

| | |
|--------|------------|
| 568 01 | White |
| 568 09 | Mole |
| 568 11 | Light Grey |
| 568 13 | Charcoal |
| 568 82 | Dark Beige |
| 568 86 | Brown |
| 568 87 | Camel |

UMBRA
No. Color

| | |
|--------|------------|
| 580 13 | Charcoal |
| 580 66 | Amarone |
| 580 78 | Aqua |
| 580 80 | Beige |
| 580 82 | Dark Beige |

IRIS
No. Color

| | |
|--------|-------------|
| 581 11 | Light Grey |
| 581 51 | Orange |
| 581 78 | Aqua |
| 581 80 | Beige |
| 581 81 | Light Beige |
| 581 82 | Dark Beige |

SILVA
No. Color

| | |
|--------|-------------|
| 583 12 | Grey |
| 583 70 | Blue |
| 583 80 | Beige |
| 583 81 | Light Beige |
| 583 82 | Dark Beige |
| 583 90 | Green |

LUNA
No. Color

| | |
|--------|-------------|
| 573 06 | Stone |
| 573 11 | Light Grey |
| 573 12 | Grey |
| 573 13 | Charcoal |
| 573 81 | Light Beige |

DINAMICA
No. Color

| | |
|--------|-----------|
| 550 13 | Charcoal |
| 550 16 | Dark Grey |
| 550 21 | Sand |
| 550 60 | Red |
| 550 70 | Blue |
| 550 80 | Beige |
| 550 86 | Brown |
| 550 87 | Camel |

ULTRASUEDE (N.C. SOFAS ONLY)
No. Color

| | |
|--------|--------------|
| 586 02 | Blush |
| 586 04 | Doe |
| 586 06 | Stone |
| 586 10 | Sand |
| 586 09 | Graphite |
| 586 11 | French Grey |
| 586 13 | Charcoal |
| 586 12 | Pewter |
| 586 18 | Slate Blue |
| 586 19 | Black Onyx |
| 586 21 | Chablis |
| 586 25 | Platinum |
| 586 32 | Chamios |
| 586 33 | Elephant |
| 586 34 | Beaver |
| 586 35 | Coffee Bean |
| 586 74 | Indigo |
| 586 78 | Real Teal |
| 586 80 | Sahara |
| 586 81 | Bisque |
| 586 82 | Doeskin |
| 586 84 | Taupe |
| 586 85 | Wine & Roses |
| 586 86 | Brownstone |
| 586 87 | Maple Wood |



Base: Aluminum

Chair: W: 30 1/4" H: 43 1/4" D: 30 1/4"

Seat height: 17"

Ottoman: W: 21 1/4" H: 16 3/4" D: 13 3/4"

Stressless® James - Aluminum Base

| Item no. | Model | Base Type | Fabric | Batick / Dinamica | Paloma | Cori | Royalin |
|----------|--------------------|-----------|---------|----------------------|---------|---------|---------|
| 1503310 | James Chair | Aluminum | \$1,996 | \$2,156 | \$2,316 | \$2,396 | \$2,876 |
| 1503313 | James Otto | Aluminum | \$749 | \$809 | \$869 | \$899 | \$1,079 |
| 1503315 | James Chair & Otto | Aluminum | \$2,495 | \$2,695 | \$2,895 | \$2,995 | \$3,595 |



Base: Wood

Chair: W: 26" H: 45" D: 27 1/4"

Seat height: 16 1/2"

Ottoman: W: 21 1/4" H: 16 3/4" D: 13 3/4"

Stressless® James - Wood Base

| Item no. | Model | Base Type | Fabric | Batick / Dinamica | Paloma | Cori | Royalin |
|----------|--------------------|-----------|---------|----------------------|---------|---------|---------|
| 1502310 | James Chair | Wood | \$1,836 | \$1,996 | \$2,156 | \$2,236 | \$2,716 |
| 1502313 | James Otto | Wood | \$689 | \$749 | \$809 | \$839 | \$1,019 |
| 1502315 | James Chair & Otto | Wood | \$2,295 | \$2,495 | \$2,695 | \$2,795 | \$3,395 |

Wood Colors:

- 01 Natural
- 02 Teak
- 03 Brown
- 04 Oak
- 05 Black
- 06 Walnut
- 11 Wenge



Base: Aluminum

Chair: W: 30 1/4" H: 43 1/4" D: 30 1/4"

Seat height: 17"

Ottoman: W: 21 1/4" H: 16 3/4" D: 13 3/4"

Stressless® John - Aluminum Base

| Item no. | Model | Base Type | Fabric | Batick / Dinamica | Paloma | Cori | Royalin |
|----------|-------------------|-----------|---------|-------------------|---------|---------|---------|
| 1505310 | John Chair | Aluminum | \$1,996 | \$2,156 | \$2,316 | \$2,396 | \$2,876 |
| 1505313 | John Otto | Aluminum | \$749 | \$809 | \$869 | \$899 | \$1,079 |
| 1505315 | John Chair & Otto | Aluminum | \$2,495 | \$2,695 | \$2,895 | \$2,995 | \$3,595 |



Base: Wood

Chair: W: 26" H: 45" D: 27 1/4"

Seat height: 16 1/2"

Ottoman: W: 21 1/4" H: 16 3/4" D: 13 3/4"

Stressless® John - Wood Base

| Item no. | Model | Base Type | Fabric | Batick / Dinamica | Paloma | Cori | Royalin |
|----------|-------------------|-----------|---------|-------------------|---------|---------|---------|
| 1504310 | John Chair | Wood | \$1,836 | \$1,996 | \$2,156 | \$2,236 | \$2,716 |
| 1504313 | John Otto | Wood | \$689 | \$749 | \$809 | \$839 | \$1,019 |
| 1504315 | John Chair & Otto | Wood | \$2,295 | \$2,495 | \$2,695 | \$2,795 | \$3,395 |

Wood Colors:

- 01 Natural
- 02 Teak
- 03 Brown
- 04 Oak
- 05 Black
- 06 Walnut
- 11 Wenge



Base: Aluminum

Chair: W: 30 1/4" H: 43 1/4" D: 30 1/4"

Seat height: 17"

Ottoman: W: 21 1/4" H: 16 3/4" D: 13 3/4"

Stressless® Michael - Aluminum Base

| Item no. | Model | Base Type | Fabric | Batick / Dinamica | Paloma | Cori | Royalin |
|----------|-----------------------|-----------|---------|-------------------|---------|---------|---------|
| 1513310 | Michael Chair | Aluminum | \$1,996 | \$2,156 | \$2,316 | \$2,396 | \$2,876 |
| 1513313 | Michael Otto | Aluminum | \$749 | \$809 | \$869 | \$899 | \$1,079 |
| 1513315 | Michael Chair & Otto | Aluminum | \$2,495 | \$2,695 | \$2,895 | \$2,995 | \$3,595 |
| 1513004 | Uni Headrest alu-base | Aluminum | \$185 | \$195 | \$205 | \$215 | \$235 |



Base: Wood

Chair: W: 26" H: 45" D: 27 1/4"

Seat height: 16 1/2"

Ottoman: W: 21 1/4" H: 16 3/4" D: 13 3/4"

Stressless® Michael - Wood Base

| Item no. | Model | Base Type | Fabric | Batick / Dinamica | Paloma | Cori | Royalin |
|----------|------------------------|-----------|---------|-------------------|---------|---------|---------|
| 1512310 | Michael Chair | Wood | \$1,836 | \$1,996 | \$2,156 | \$2,236 | \$2,716 |
| 1512313 | Michael Otto | Wood | \$689 | \$749 | \$809 | \$839 | \$1,019 |
| 1512315 | Michael Chair & Otto | Wood | \$2,295 | \$2,495 | \$2,695 | \$2,795 | \$3,395 |
| 1512004 | Uni Headrest Wood-base | Wood | \$185 | \$195 | \$205 | \$215 | \$235 |

Wood Colors:

- 01 Natural
- 02 Teak
- 03 Brown
- 04 Oak
- 05 Black
- 06 Walnut
- 11 Wenge



2-seater

W: 62 1/2" H: 32 1/4" D: 30"
Seat height: 17 1/4"



3-seater

W: 85 1/2" H: 32 1/4" D: 30"
Seat height: 17 1/4"

Stressless[®] Julia

| Item no. | Model | Fabric | Batick | Paloma Special | Paloma | Cori | Noblesse | |
|----------|----------------|----------|---------|----------------|---------|---------|----------|---------|
| 1500020 | Julia 2-Seater | Wood | \$3,095 | \$3,395 | \$2,995 | \$3,695 | \$3,995 | \$4,795 |
| 1500030 | Julia 3-Seater | Wood | \$3,795 | \$4,195 | \$3,695 | \$4,595 | \$4,995 | \$5,895 |
| 1500004 | Julia Headrest | Wood | \$580 | \$628 | \$549 | \$686 | \$705 | \$750 |
| 1501020 | Julia 2-Seater | Aluminum | \$3,095 | \$3,395 | \$2,995 | \$3,695 | \$3,995 | \$4,795 |
| 1501030 | Julia 3-Seater | Aluminum | \$3,795 | \$4,195 | \$3,695 | \$4,595 | \$4,995 | \$5,895 |
| 1501004 | Julia Headrest | Aluminum | \$580 | \$628 | \$549 | \$686 | \$705 | \$750 |

Wood Colors:

- 01 Natural
- 02 Teak
- 03 Brown
- 04 Oak
- 05 Black
- 06 Walnut
- 11 Wenge

*Paloma Special colors are Black, Chocolate, Light Grey and Sand



2-seater

W: 62 1/2" H: 32 1/4" D: 30"
Seat height: 17 1/4"



3-seater

W: 85 1/2" H: 32 1/4" D: 30"
Seat height: 17 1/4"

Stressless[®] Michelle

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| Item no. | Model | Fabric | Batick | Paloma Special | Paloma | Cori | Noblesse | |
|----------|-------------------|----------|---------|----------------|---------|---------|----------|---------|
| 1510020 | Michelle 2-Seater | Wood | \$3,095 | \$3,395 | \$2,995 | \$3,695 | \$3,995 | \$4,795 |
| 1510030 | Michelle 3-Seater | Wood | \$3,795 | \$4,195 | \$3,695 | \$4,595 | \$4,995 | \$5,895 |
| 1510004 | Michelle Headrest | Wood | \$580 | \$628 | \$549 | \$686 | \$705 | \$750 |
| 1511020 | Michelle 2-Seater | Aluminum | \$3,095 | \$3,395 | \$2,995 | \$3,695 | \$3,995 | \$4,795 |
| 1511030 | Michelle 3-Seater | Aluminum | \$3,795 | \$4,195 | \$3,695 | \$4,595 | \$4,995 | \$5,895 |
| 1511004 | Michelle Headrest | Aluminum | \$580 | \$628 | \$549 | \$686 | \$705 | \$750 |

Wood Colors:

- 01 Natural
- 02 Teak
- 03 Brown
- 04 Oak
- 05 Black
- 06 Walnut
- 11 Wenge

*Paloma Special colors are Black, Chocolate, Light Grey and Sand



Soft Ottoman Medium
(M), W:20.9" H:17.3" D:19.3"

Soft Ottoman Large
(L), W:25.2" H:17.3" D:27.6"

Stressless® Soft Ottoman

| Item no. | Model | Batick | Paloma Specials* | Paloma | Cori | Noblesse |
|----------|---------------------|--------|------------------|--------|------|----------|
| 5241000 | Medium Ottoman Soft | 850 | 760 | 950 | 1000 | 1100 |
| 5241001 | Large Ottoman Soft | 950 | 840 | 1050 | 1100 | 1250 |

*Paloma Special colors are Black, Chocolate, Light Grey and Sand



Modern Ottoman Medium
(M), W:20.1" H:17.3" D:15.7"

Modern Ottoman Large
(L), W:23.6" H:17.3" D:23.6"

Stressless® Modern Ottoman

| Item no. | Model | Batick | Paloma Specials* | Paloma | Cori | Noblesse |
|----------|-----------------------|--------|------------------|--------|------|----------|
| 5240000 | Medium Ottoman Modern | 850 | 760 | 950 | 1000 | 1100 |
| 5240001 | Large Ottoman Modern | 950 | 840 | 1050 | 1100 | 1250 |

*Paloma Special colors are Black, Chocolate, Light Grey and Sand



Double Ottoman,
W:47.0" - 60.5" H:17.3" D:24.0"



Oval Ottoman,
W:35.4" H:18.5" D:19.0"



Duo Ottoman,
W:24.0" H:17.3" D:13.4"

Duo Table,
W:42.5" H:19.0" D:33.9"

Stressless® Double Ottoman

| Item no. | Model | Batick | Paloma Specials* | Paloma | Cori | Noblesse |
|----------|------------------------|--------|------------------|--------|------|----------|
| 2076002 | Double Ottoman | 1150 | 950 | 1250 | 1350 | 1650 |
| 5227013 | Table | 145 | 145 | 145 | 145 | 145 |
| 2076050 | Double Ottoman & Table | 1295 | 1095 | 1395 | 1495 | 1795 |

*Batick Special Colors are Black, Brown, Burgundy, and Cream *Paloma Special colors are Black, Chocolate, Light Grey and Sand

Stressless® Oval Ottoman

| Item no. | Model | Batick | Paloma | Cori | Noblesse |
|----------|--------------|--------|--------|------|----------|
| 2234003 | Oval Ottoman | 1195 | 1295 | 1345 | 1445 |

Stressless® Duo Table and Ottoman

| Item no. | Model | Batick | Paloma | Cori | Noblesse |
|---|---------------------------|--------|--------|------|----------|
| 2285000 | Stressless® Duo footstool | 895 | 995 | 1045 | 1125 |
| Note: Ottoman wood insert is available in all wood colors | | | | | |
| 5279013---- | Stressless® Duo table | 1495 | 1495 | 1495 | 1495 |
| Note: Table is available in all wood colors. | | | | | |

Stressless® Leather Care



| Item no. | Model | | |
|----------|-----------------------------------|--------|----|
| 7900002 | Stressless® Leather Care Kit, | 250 ml | 30 |
| 7900001 | Stressless® Leather Care Kit, | 100 ml | 20 |
| 7900000 | Stressless® Leather Care wipe kit | | 20 |

Stressless® Fabric Care



| Item no. | Model | | |
|----------|-----------------------------|--|----|
| 7900003 | Stressless® Fabric Care kit | | 30 |

Stressless® Enigma Table



W:35.4" H:17.3"

| Item no. | Model | | |
|----------|-------------------------------|-----|--|
| 5520013 | Stressless Enigma Round table | 895 | |

Stressless® Urban Table



Urban Table Small
W: 21.7" H: 18.9"



Urban Table Large
W: 35.4" H: 18.9"

| Item no. | Model | | |
|----------|-------------------|-----|--|
| 05294013 | Urban Table Small | 595 | |
| 05295013 | Urban Table Large | 795 | |

Ekornes® Pegasus Table

| Item no. | Model | |
|------------|---------------|------|
| 5229013--- | Pegasus Table | 1395 |

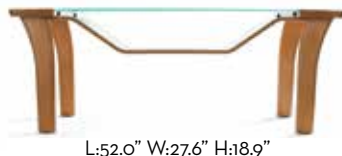
Available in all Wood Finishes



Ekornes® Windsor Table

| Item no. | Model | |
|-------------|---------------|------|
| 5226013---- | Windsor Table | 1395 |

Available in all Wood Finishes



Stressless® Coffee Table

| Item no. | Model | |
|----------|-------------------------|-------|
| 5272013 | Stressless Coffee Table | 1,095 |



Stressless® Corner Table

| Item no. | Model | |
|------------|--------------|-----|
| 5225013--- | Corner Table | 495 |

Available in all Wood Finishes



Stressless® Ellipse Table and Flexi Table

| Item no. | Model | |
|----------|--------------------|------------------------------------|
| 5253013 | Ellipse Table 2010 | Available in all Wood Finishes 495 |
| 5270013 | Flexi Table | 1150 |



Flexi Table
W:21.3" D:16.9" H:21.7"-27.6"

Ellipse Table
W:15.0" D:19.3" H:21.3"-29.1"

Stressless® Style

| Item no. | Model | |
|----------|---------------------------------------|-----|
| 5522013 | Style sofatable White top Rectangular | 525 |
| 5522014 | Style sofatable Cream top Rectangular | 525 |
| 5522015 | Style sofatable Black top Rectangular | 525 |
| 5522010 | Style sidetable White top Round | 355 |
| 5522011 | Style sidetable Cream top Round | 355 |
| 5522012 | Style sidetable Black top Round | 355 |



Stressless Style Sofa Table (Rectangle)
W:53.9" H:18.5" D:23.6"

Stressless Style Side Table (Round)
W:21.7" H:20.5"



Otello Ottoman
W:39.4" H:17.7" D:19.7"

Stressless® Otello Ottoman

| Item no. | Model | Batick | Paloma | Cori | Noblesse |
|----------|------------------------------|--------|--------|------|----------|
| 1508001 | Otello Ottoman Wooden Legs | 895 | 995 | 1045 | 1125 |
| 1509001 | Otello Ottoman Aluminum Legs | 895 | 995 | 1045 | 1125 |

POLICIES

Orders:

The dealer must sign all orders sent into Ekornes. Fax orders to 800 Ekornes.

Terms and Pricing:

Payment terms are Net 30 days. All prices are coded in US dollars and are subject to change.

2016 Landed Prices:

All prices in the 2016 price list include freight to destinations within the lower 48 states and all Canadian Territories. All prices are landed door-to-door to dealers' location. We do not offer drop shipments directly to consumers. Freight charges for destinations outside above mentioned area will be the responsibility of the dealer and Ekornes will pay for freight to the border or ocean port of the dealer's choice. For shipments for destinations outside United States, the dealers will be responsible for all brokerage charges, duty and other additional charges that may occur. Ekornes will choose all freight carriers. If dealer specifies other carrier, then the dealer will be responsible for all freight charges on a COD basis. In this case no price adjustments or freight refunds will be issued.

Return Policy:

No returns unless authorized by Ekornes. Returns will only be authorized for merchandise which was incorrectly shipped by Ekornes. No returns will be accepted without original packaging material and box.

Freight Damage:

If there are visible signs of freight damage, please do not refuse the shipment. Please sign the shipping documents, "Subject to Inspection". Notify Ekornes immediately.

Claims:

Dealer is responsible for claims and services for their consumers. Any claim issues coming from a consumer should be directed towards the selling dealer. Ekornes will not handle claims coming directly from consumers. Only in cases where the dealer no longer exists will a consumer claim be handled directly by Ekornes.

MRP (Minimum Retail Price) Policy:

Please visit www.getstressless.com for all current policies.

Ekornes Policies:

For a full list of Ekornes corporate policies, please contact your sales representative.

POLICIES

Wrong Merchandise:

The order confirmation is an important tool to uncover order mistakes. Ekornes insists that dealer thoroughly review every order confirmation for accuracy. If a mistake is on an order confirmation, the dealer must contact Ekornes immediately. Uncorrected order confirmations will be processed, shipped and invoiced to dealer and it is the responsibility of the dealer to pay these invoices.

Please note that Ekornes attempts to catch all ordering mistakes, either by dealer or Ekornes personnel but human error does happen. Please insure that a person is assigned to review all order confirmations for accuracy.

Freight Damage:

If there are visible signs of freight damage, please do not refuse the shipment. Please sign the shipping documents, "Subject to Inspection". Notify Ekornes immediately.

Claims:

Dealer is responsible for claims and services for their consumers. Any claims issues coming from a consumer should be directed towards the selling dealer. Ekornes will not handle claims coming directly from consumers. Only in cases where the dealer no longer exists will a consumer claim be handled directly by Ekornes.

Ekornes warranty covers the cost and shipping of replacement parts. Ekornes is not responsible for any other costs incurred while repairing the product, including but not limited to service/repair damages.

Warranty:

10 Year - Stressless reclining mechanism, includes the friction glide and knob assembly, the side bar, and the plus assembly.
5 Year - Wooden laminate base for chair and ottoman, includes swivel ring on chair.
1 Year - On leather upholstery or fabric, including stitching and zippered assemblies.

This warranty only protects you when you purchase an Ekornes product from one of its authorized retailers.

This warranty only applies when you have purchased Ekornes furniture for your own normal indoor use. This warranty does not cover floor samples or products designated "AS IS" at the time of purchase.

Cancellations and Changes:

72 hours after the Order Confirmation has been issued by Ekornes, the order will be locked and cannot be changed by the dealer.